

ENERGIEXP[®]

MAINTENANCE & MONITORING

It is important that your recently installed renewable energy system is professionally monitored and maintained to maximise the lifetime of its components. 24-hour Smart monitoring coupled with regular maintenance will ensure the system is operating efficiently.

Over time dust and debris can build up on solar panels which may compromise the performance of the system. In addition water and moisture seepage, vermin, hail, wind and sunlight can cause deterioration to the system.

With uninterrupted monitoring and routine maintenance you can ensure your renewable energy continues to run efficiently and helps you maximise savings for the lifespan of the system.

ENERGIEXP[®] guarantees the supply against defects directly and solely attributable to defective workmanship or materials for one year. Major components carry the product specific manufacturer warranties (Please refer to specific product warranty cards).

ENERGIEXP[®] maintenance packages ensure your system settings are optimized and performing as per manufacturer's specifications. Our technical team makes sure the settings are up-to-date and as per your energy use requirements.

ENERGIEXP[®] currently offers the following types of maintenance packages:

DOMESTIC CLIENTS	PRICES EXCL VAT
STANDARD Solar PV Maintenance Package	€399.00
PREMIUM Solar PV Maintenance Package	€599.00

STANDARD Solar PV Maintenance Package includes:

- Independent WiFi internet system
- 24-hour online monitoring system
- 2 site visits during the year
- Dedicated free phone line with access to a consultant
- Gutter cleaning
- Removal of debris from Solar PV Modules
- Recording of images during roof inspection

Electrical Inspection & Site visit will include visual check to make sure:

- Solar panels are clean, secure and free of defects
- Vents are free of debris and switches do not have any defects
- Wiring has not been damaged/has not deteriorated
- Access to the isolator switches has not been impeded, and/or
- Emergency procedures for shutdown and isolation are clearly displayed
- Mobile applications & software are up-to-date and reporting properly,
- Winter and summer time settings on batteries are set correctly
- Electrical connections and wiring are not corroded/deteriorated
- Framing and fixings are secure and tight if accessible
- Electrical components such as inverter, isolators and generation meter are all functioning without faults.
- WiFi internet is working with adequate speed and quality

PREMIUM Solar PV Maintenance Package:**This package includes:**

- All of the services mentioned in the STANDARD Package
 - + Physical roof inspection
 - + One additional site visit per year (3 in total)
 - + Issuing of monthly report on energy generation and energy use
 - + Issuing and maintaining a “service book” for all the main system components – panels, inverter, battery.

SUBSCRIPTION FORM

Customer Name/company name:

Customer Address:.....

Company reg. number and VAT number.....

herein after referred as the COSTUMER

chooses the following maintenance package:.....

Location of the Photovoltaic System:

Customer signature:

Date/Place:

ACCEPTANCE BY ENERGIEXPRO®

Accepted on __/__/2023

by _____

(name and position)